

"Excellence Through Collaboration"

WHAT WE HEARD REPORT

Executive Summary

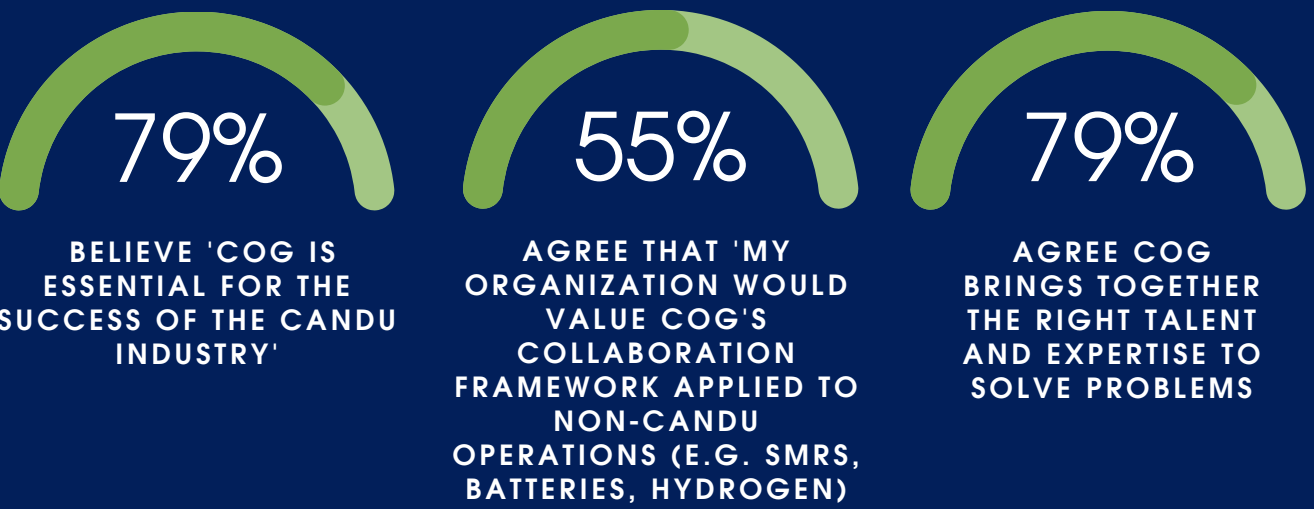
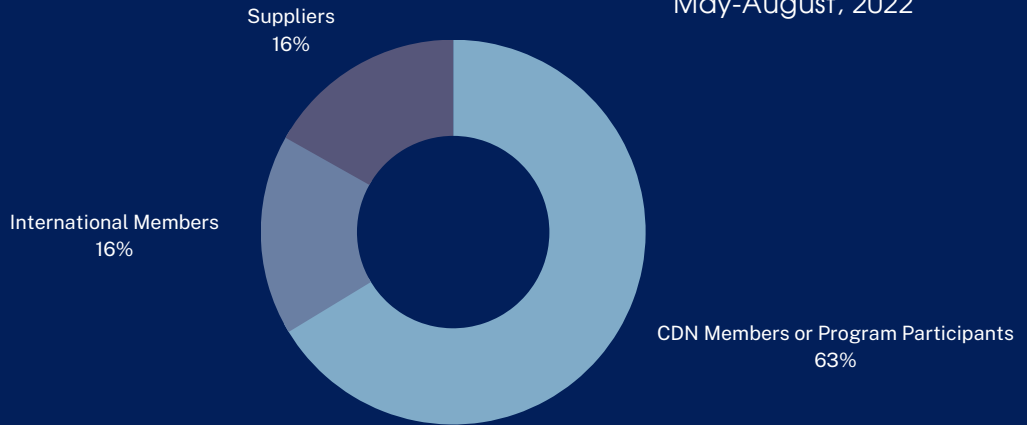
DEMOGRAPHICS

Of the 300 invited participants, 114 took part in the survey, for a participation rate of 38%. Participant affiliation is shown at right.

Survey and interviews took place between May-August, 2022

A total of 19 interviews were conducted.

Two benchmarking interviews were held with leaders from the Electric Power Research Institute (EPRI)



SURVEY RESULTS

RECOMMENDATIONS



CLARIFY AND COMMUNICATE COG'S STRATEGY AND VALUE PROPOSITION



CONTINUE TO LEAN-IN TO INTERNATIONAL MEMBERS



ENHANCE PROJECT MANAGEMENT PROCESSES



ADAPT GOVERNANCE MODEL TO OFFER MORE AUTONOMY AND AGILITY

With the expectation for CANDU technology to be in operation for another 40-80 years, and the introduction of new technologies that can benefit from a collaborative approach, COG plays a unique role in helping our members achieve continuous improvement and develop nuclear innovations.

We are evolving our organization to ensure COG is prepared and sustainable for the future, so we can continue to deliver high-value collaboration, support, and expertise.

To address member and participant feedback, and in alignment with our annual strategic planning process, we have identified three key actions:

- 1 Launch COG Balanced Scorecard in FY 2023-24** - COG's BSC will clarify, facilitate and enhance our strategic planning, management and reporting systems.
- 2 Complete Strategic and Program Review** - In 2023 we will continue to advance a review and refresh of our key services and programs.
- 3 Process Improvement and Organizational Design** - We are undertaking two strategic initiatives to enhance our agility, autonomy, project management and organizational capabilities.

ACTION PLAN

LEARN MORE



[READ THE FULL MEMBER REPORT ON OUR SECURE MEMBER SITE](#)



[READ COG'S 2022 HIGHLIGHTS](#)



**QUESTIONS OR COMMENTS?
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